

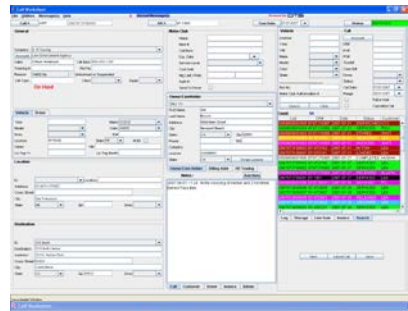
## Tow Software that helps you drive profitability through seamless integration with law enforcement agencies and complete dispatch management.

DTS' Tow Management System (TMS), designed from the ground up to meet the requirements of the most demanding tow companies, combines simple, easy to use tow tracking software with powerful integration tools to connect your business to virtually any system in your operation.

Whether you require integration with radio based mobile data solutions, GPS, inventory, auto clubs or law enforcement; TMS' flexible and open-ended technology lets you run your entire operation through one feature-rich system.

### TMS Key Benefits:

- Simplified and Automated Call Taking
- Fast and Accurate Dispatching
- Up-to-Date Invoicing and Accounting
- Comprehensive Cost Management
- Two-way Text Messaging
- Web hosted/low cost solution
- Motor Club integration
- GPS Integration
- QuickBooks Integration
- ezLien Integration



### Enhance Your Level of Service

Securing large tow contracts with auto clubs and law enforcement requires you to provide personal, consistent service that is always on time. Taking your eye off of your largest customers may end up costing you valuable business from these agencies. TMS Web Services technology provides a seamless business to customer service portal for municipal and law enforcement agencies. Our signature Law Enforcement Tow System (LETS) is the only tow solution of its kind specifically designed for law enforcement. LETS to TMS integration provides your company with powerful tools that enable you to extend consistent, quality based service that drives your bottom line.

### Call Taking and Dispatching

- Online Service Call Taking
- One Screen Used for Service Call Information
- Drop Down Lists for Fast Data Entry
- Advanced Service Call Searching and Lookup
- State-of-the-art Dispatching using Drag and Drop

### Fast, Accurate Accounting

- Detailed Customer Invoicing
- Accurate Customer Statements
- Up-to-Date 30-60-90 Aging Reporting
- Customer Payments Received Reporting
- Simple Customer Payment Posting
- Comprehensive Driver Commission Reporting

### Lot Inventory Control

- Track Unlimited Number of Vehicles in Storage
- Record Impounded Vehicles within Unlimited Number of Lots
- Automatically Calculates and Maintains Required Storage Charges
- Easily Print Necessary Lien Letter (Multi-State)
- Perform and Track Actual Lien Sale Processing (Multi-State)

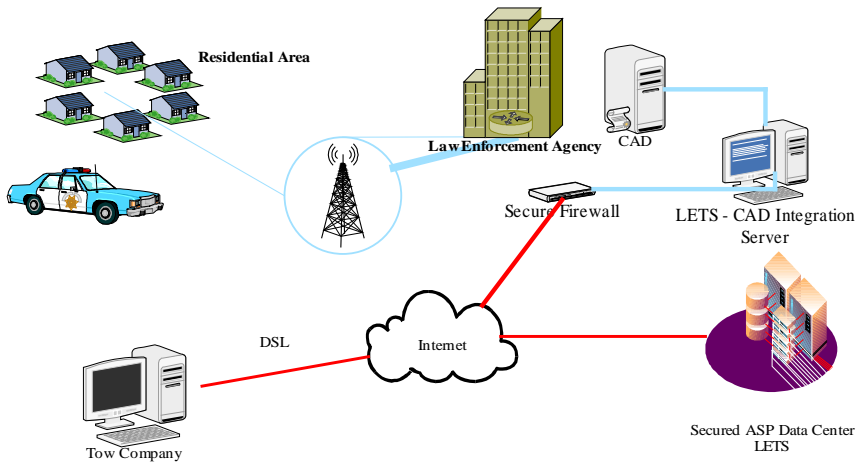
### Administration

- Maintain Detailed Customer Records
- Track Driver Activity
- Maintain Detailed Vehicle Information
- Manage Lien Sale Information
- Comprehensive Security Settings per User

### Automated Dispatching

- One button Cell Phone / Pager Dispatching Option

## Application Server Provider (ASP) Model



## ASP Hosting Benefits

The standard DTS installation model provides ASP hosting. Under the ASP installation model, DTS provides all hardware and hosting services including monitoring and backup services. This frees law enforcement IT resources from the need to host and maintain the system. It also eliminates the cost of server hardware.

## IT Benefits

- Low impact on law enforcement IT Resources
- No hardware (server) purchase required
- No maintenance costs
- Flexible and centralized updates
- Flexible and secure user connectivity (secure web browser)

## Reliability

- 24 hour staff on site
- 24 hour intrusion detection and prevention
- 24 hour event tracking – monitoring

## Physical Security

- 24 hour guard gated security
- 24 hour motion sensors – video surveillance
- Employee criminal – drug background checks
- Fire-earthquake-environmental protection

## Data Security

- SSL 128 bit encryption
- Monitored Firewall protection
- Redundant network support

## Additional System Features

### Time and Event Log

Automatic Tracks by Date & Time:

- When Tow Dispatched
- When Dispatch Accepted
- Tow Truck Arrival Time
- When Vehicle Released

### Lien Auction Tracking

- Lien Start/Remove Date
- Excess Left After Sale
- Lien Letters
- Lien Notification

### Real Time Reports

- Response Time Report
- Vehicle Hold report
- Vehicle Storage report
- Lien/Auction report
- Towing Activity report
- Call Status report
- Driver/Sales Commission report
- Customer Statement
- Driver/Truck Productivity
- Towed By Reason

### Two-Way Text Messaging

- Using cell phones / pagers, drivers can see call details and update call status

### Customized Invoicing

- Personalized invoicing

**K R Towing**  
 2000 St. Oak Drive  
 Newport Beach, CA 92664  
 Phone: 714-850-8990 Fax: 949-850-8990  
**CA09887**

**Invoice To:** Karen Johnson  
 741399 19th Ave., Apt 20  
 Santa Ana, CA 92715  
 AS77544

**Invoice Date:** 01/13/2011  
**Invoice#:** 144  
**DR Log#:** 11-011101  
**Released By:** reba

**Comments:** Released to mother per Release form instructions.

Year	Make	Model	Color	Body	License	Odometer	VIN
2000	ACUR	3.5RL	CRAN	2D	CA-412345	85000	4986

**Vehicle Towed From:** 123 Main Street 4th and Main St  
**Lot Name:** Ready for Lien  
**Lot Section:** Lien Vehicle  
**Tag #:** 12344  
**Keys Held:** Y

Vehicle Towed To	Call No	Account	Reason	Description	Tow Date
4990 Realist Street Costa Mesa	2011011100004	LEA 11-011101	14902.8a	Unlicensed or Suspended	01/11/2011

Call Exam Date / Time	On Site Date / Time	Completed Date / Time	Storage Out Date / Time
01/11/2011 07:35:00	01/11/2011 08:13:00	01/13/2011 08:35:00	01/13/2011 13:22:00

Date / Time	Driver	Truck	Service Description	Quantity	Service Price	Total
01/13/2011 08:35:03	Howie	T05	Retrieval	1.0	65.00	65.00
01/13/2011 08:35:03	Howie	T05	DTS Tow Service Charge	1.0	7.50	7.50
01/13/2011 08:35:12	Howie	T05	Store Vehicle	2.0	34.00	68.00
01/13/2011 13:22:35	Howie	T05	Lien Fee	1.0	35.00	35.00
01/13/2011 13:23:07	Howie	T05	Lockout	1.0	45.00	45.00
01/13/2011 13:23:14	Howie	T05	Heavy Duty Tow	1.0	240.00	240.00
						<b>Sub Total</b>
						<b>Tax</b>
						<b>Net Total</b>
						<b>Amount Paid</b>
						<b>Cash</b>
						<b>Debit Card</b>
						<b>Check</b>
						<b>Balance</b>

Approval Code: reba  
 2567894 Approval Code: 87889

**Below request, you are entitled to receive a copy of the Towing Fees and Access Notice.**  
 Released To: Karen Johnson